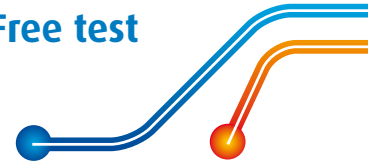


# Ogone solutions

for Internet & telephone payment processing

Free test



## SEAMLESS & SECURE PAYMENT SERVICES

You accept transactions through your website, through your call centre, by phone, fax or mail? You process payments in batches? Have your own payment processing system? Ogone offers secure and easy payment solutions that complement your business to create more revenue.

## OUR SOLUTIONS INCLUDE

- Seamless and secure Internet and telephone payment processing
- Payment page for online Internet transactions in your website's look & feel
- Free test account including integration manuals, FAQ, e-mail & telephone support
- Personal Back-Office for real-time transaction monitoring, reporting, reconciliation, ...
- Free customer support in different languages and 24/7 system monitoring
- Advanced fraud screening tools (blacklists, filters, rules, ...)
- Advanced solutions for integration with ERP systems, recurring payments, high-volume processing, risk scoring, ...
- Advanced Back-Office and customer support available in English, French, Dutch, German and Italian
- Integration manuals and user guides in English, French, Dutch and German
- The possibility to choose between more than 100 acquiring banks
- A direct transfer of your payments onto your bank account without any intervention from Ogone

## THE SOLUTION THAT ANSWERS YOUR NEEDS

Discover, together with our experts, which one of our solutions is the most suitable for your activities, depending on your specific needs, transaction volume and project requirements.

## TRY IT YOURSELF !

Ogone wants full customer satisfaction. That is why we give you the possibility to open your free test account via our website [www.ogone.com](http://www.ogone.com)

Try out all the functionalities of our solutions yourself and discover the various possibilities!



# Performance

## CONNECTION METHODS

	Ogone Pro	Ogone Premium
<b>e-Commerce</b> Let your customers pay on your website	●	●
<b>e-Terminal<sup>1</sup></b> Accept payments through mail, fax and telephone order		●
<b>Batch<sup>1</sup></b> Upload files containing all your transactions you want to process		●
<b>DirectLink<sup>1</sup></b> Process your payments via a direct server-to-server connection		●

## PAYMENT METHODS

### Credit Cards

Visa, MasterCard, American Express, Diners Club, JCB, UATP, Cofinoga, AirPlus

● ●

### Online Payment Buttons

Dexia Direct Net, ING Home'Pay, KBC/CBC, iDEAL, EPS, PostFinance, eDankort, *giropay*

● ●

### Debit Cards

Bancontact/Mister Cash, Maestro, Dankort, Carte Bleue, Solo, Visa Electron

● ●

### Direct Debit

ELV Germany, ELV Austria, Machtiging

● ●

### e-Wallets, Micro-Payments and Prepaid Cards

PayPal, paysafecard, Cash Ticket, Wallie-card, Minitix, Tunz, 1euro.com

● ●

### Offline payment methods

Bank transfer

● ●

## PERSONALISED PAYMENT PAGE

Customise your payment page to match the look & feel of your website and ensure a seamless transfer from your website to the payment page and vice versa

● ●

Display your payment page in more than a dozen different languages

● ●

Let your customers decide in which currency they want to pay

● ●

Redirect your customers to a personalised page after payment

● ●

Send your customers an automatic payment confirmation e-mail

● ●

Have the VAT and shipping costs calculated in real-time and manage different calculation rules in your Ogone account

● ●

Image hosting : host your images on the secure Ogone servers to avoid security alerts and to increase the confidence of your customers

optional optional

Invoice look: display the VAT, your VAT number and company contact details on the payment page

optional optional

Alias Manager: also referred to as a 'Tokenisation', it provides the merchant with the facility to register card details on the Ogone servers. Once registered, a token is then used for all subsequent transaction requests ensuring no card data need ever be stored on the merchant's system

optional

<sup>1</sup> Our solutions are also available unbundled. For more information, contact our sales department.

# Control

## PAYMENT MANAGEMENT/BACK-OFFICE

	Ogone Pro	Ogone Premium
Just access the Internet to log in to your personal Back-Office and manage your transactions in real time	●	●
Monitor your transactions in real-time and manage your payments by authorising, confirming and refunding payments along with the possibility of multi-currency processing, report downloads, ...	●	●
Send your customers an automatic payment confirmation e-mail	●	●
Accept or refuse authorised transactions	●	●
Process partial or full refunds		●
Create and manage up to 2 different user profiles with specific access rights		●
Possibility to activate up to 200 users		optional
Group Manager: manage all your Ogone accounts centrally and benefit from operational independence of each sub-account. Facilitate transaction reporting across multiple merchants in a single group		optional
AFTP-Module: automatically send and retrieve transaction batch from the Ogone server to your systems		optional

# Security

Ogone Pro Ogone Premium

## SECURITY & FRAUD PREVENTION

Work with a fully PCI DSS certified partner who complies with the security and fraud prevention requirements specified and imposed by Visa and MasterCard	●	●
Work on the Ogone SSL-platform and ensure protection of your customers' data	●	●
Benefit from the permanent maintenance of the payment platform including system and security notifications about availability and accessibility	●	●

## PAYMENT DETAIL CHECK

Real-time authorisation by the acquirer	●	●
Real-time CVC/CVC2 check	●	●
Real-time credit card number plausibility check	●	●

## 3-D SECURE, BLOCKING RULES AND FILTERS (Fraud Detection Module<sup>2</sup>)

optional optional

3-D Secure / Verified by Visa, MasterCard SecureCode, J/Secure: request authorisation by using online authentication to minimise chargebacks		
Block fraudulent transactions in real-time using IP address, credit card and BIN blacklists		
Restrict payment methods to certain geographic regions and currencies		
Allow only 3-D Secure payments (Verified by Visa, MasterCard SecureCode and J/Secure) to minimise chargebacks		
Define your 'secure' countries and block payments from non-secure countries in real-time		
Set maximum and minimum amounts per transaction for each payment method		

## ADVANCED FRAUD DETECTION TOOLS (Fraud Detection Module Advanced<sup>2</sup>)

optional optional

Benefit from additional fraud management tools such as unlimited blacklists		
Real-time risk evaluation per transaction		
Attribute a score to suspicious itineraries and time frames between purchase and departure		
Establish a list of trusted customers who aren't subjected to the scoring criteria		
Define white- and greylists, for e-mail, name and phone number, ...		

<sup>2</sup> For a full overview of the functionalities of this option, contact our sales department

# Care

Ogone Pro Ogone Premium

## COMPREHENSIVE SUPPORT

Free customer support via our online support system, e-mail and phone service in 5 languages for test and production environments	●	●
Access to free technical documentation and FAQ	●	●
Guidance in the choice of the acquirer which is the most suitable according to your needs	●	●
Ogone School : benefit from a training allowing you to perfectly master the Ogone Back-Office. This will help you to work more efficiently and to gain precious time.	optional	optional

## PROJECT SUPPORT

Dedicated support for all your technical questions	optional	optional
Personalised training for advanced users	optional	optional
Specific consultancy for your project	optional	optional

## GET A FREE TEST ACCOUNT

Try all the Ogone features for free at [www.ogone.com](http://www.ogone.com).

Please phone our sales department if you have any questions on +32 (0)2 286 96 11 or e-mail [sales@ogone.com](mailto:sales@ogone.com)

Ogone delivers non-face-to-face businesses the payment solutions platform, added value opportunities and technology advancements that become essential for the way payments are performed, managed and secured today.

IKEA, Halfords, Ibood.com, Staples, Eurotunnel, Prenatal, Nespresso, DHL International, Holiday Inn, Nikon Belux, ThomasCook, BOSE, Lavazza, Hilton, Ilovemoi and many others trust Ogone to manage their transactions, help prevent fraud and drive their business.

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